

Zoho Creator - Plan Comparison

Applications

	Free SIGN UP	Professional START FREE TRIAL	Ultimate START FREE TRIAL
PRICING			
Billed Annually	-	EUR 25 /user/month	EUR 400 /month
Billed Monthly	-	EUR 37 /user	Available only in yearly plan
Users	1	Flexible	10
Additional User Cost	-	EUR 25	EUR 25
ESSENTIALS			
Apps	1	5	Unlimited
Design apps for the Web Mobile and Tablet	Yes	Yes	Yes
Form Builder	Yes	Yes	Yes
Report Builder	-	Yes	Yes
Page Builder	Yes	Yes	Yes
Sharing	-	Yes	Yes
Themes and Layouts	Yes	Yes	Yes
Zoho Creator app for iOS/Android	Yes	Yes	Yes
DATA COLLECTION AND ADMINISTRATION			
Basic Fields	Yes	Yes	Yes
Advanced Fields	-	Yes	Yes
AI fields	-	Prediction fields - 30 Other AI fields - Unlimited	Prediction fields - 100 Other AI fields - Unlimited
Records	1000	50000/user	250000/user
Storage	250 MB	5 GB /user	25GB/user
Export	Yes	Yes	Yes
Schema builder	Yes	Yes	Yes
Widgets	-	Yes	Yes
Record comments	-	Yes	Yes
Offline Access on Mobile App	-	Yes	Yes
NOTIFICATIONS AND SCHEDULES			
Email Notifications	50 emails/day	500/user/day	2500/user/day
Schedules	-	600 /user/month	3000 /user/month

SMS	-	Yes	Yes
Push Notification	-	Yes	Yes
WORKFLOW BUILDER			
Workflow rules and actions	Yes	Yes	Yes
In-built approvals	Yes	Yes	Yes
Deluge scripting	5000 statements	10000 statements	50000 statements
Cloud Functions	-	200 calls/user/day (Maximum 20000 calls/day)	500 calls/users/day (Maximum 50000 calls/day)
CUSTOMIZATION FOR iOS/ANDROID DEVICES			
App themes	Yes	Yes	Yes
Custom Navigation	Yes	Yes	Yes
Custom Layouts	Yes	Yes	Yes
Custom touch controlled gestures and actions	Yes	Yes	Yes
Native feature support	Yes	Yes	Yes
ORGANISATION-LEVEL FEATURES			
Multi Language	-	Yes	Yes
Manual Backup	-	Yes	Yes
Audit Trail	Yes	Yes	Yes
Permissions	-	50 permission sets/app	250 permission sets/app
Roles	-	200 /app	1000/app
Developer Sandbox	-	Yes	Yes
Scheduled Backup	-	Yes	Yes
Domain Restriction	-	Yes	Yes
Domain Authentication	-	5	25
Sender Email	-	100	500
CUSTOMER-LEVEL FEATURES			
Website Embed/ Perma Link	-	50	250
Payment Gateway*	-	Yes	Yes
Portal	-	Free upto 3 users additional users available as add-ons	Free upto 3 users additional users available as add-ons
Portal Permission Sets	-	50/app	250/app
SAML Authentication for portal logins	-	-	Yes
Custom Domain for portal	-	-	Yes
Download and publish rebranded mobile apps*	-	-	Yes
Private App Store (Zoho MDM)	-	-	Yes
Premium Support	-	Add-on	Free for a minimum purchase of 100 users
CUSTOM INTEGRATIONS			
External Calls (includes webhooks and integration tasks)	-	500 /user /day	2500 /user/day

Developer API	250 /day	1000 /user /day	5000 /user/day
IN-BUILT INTEGRATIONS			
PayPal	-	Yes	Yes
Box	Yes	Yes	Yes
Dropbox	Yes	Yes	Yes
GDrive	Yes	Yes	Yes
OneDrive	Yes	Yes	Yes
Zoho Docs	Yes	Yes	Yes
Wordpress	Yes	Yes	Yes
iCal Feed	-	Yes	Yes
Intuit Quickbooks	-	Yes	Yes
Salesforce	-	Yes	Yes
Google Calendar	-	Yes	Yes
Zoho Books	-	Yes	Yes
Zoho Chat	-	Yes	Yes
Zoho Connect	-	Yes	Yes
Zoho CRM	-	Yes	Yes
Zoho Desk	-	Yes	Yes
Zoho Invoice	-	Yes	Yes
Zoho Recruit	-	Yes	Yes
Zoho Reports	-	Yes	Yes
Zoho Subscriptions	-	Yes	Yes

Integration Flow

	Free SIGN UP	Professional START FREE TRIAL	Ultimate START FREE TRIAL
LIMITS			
No. of Flows	5	20	100
No. of tasks (per month)	100 /month	600 + 200 /user /month	3000 + 1000 /user/month
Polling frequency (minutes)	15	5	5
History (Days)	30	90	90
FEATURES			
Base Apps	Yes	Yes	Yes
Premium Apps	-	Yes	Yes

Logic & Utilities	Yes	Yes	Yes
Custom Functions	-	Yes	Yes
Test and Debug	Yes	Yes	Yes
Versions	-	Yes	Yes
Manual Rerun	-	Yes	Yes
Auto Rerun	-	Yes	Yes

BI & Analytics

ESSENTIALS			
Viewers	-	Add-on	Add-on
Records/Rows	10K Rows	1M + 100000 /user	5M + 100000 /user
Reports & Dashboards	Unlimited	Unlimited	Unlimited
75+ Visualization Options	Yes	Yes	Yes
Pre-built Reports	-	Yes	Yes
Workspaces	5	10	Unlimited
DATA INTEGRATION & PREPARATION			
Cloud Drives	Yes	Yes	Yes
Files & Feeds	Yes	Yes	Yes
Relational Databases	Yes	Yes	Yes
Cloud Databases	Yes	Yes	Yes
Import from Email	-	Yes	Yes
Business Apps Connectors	-	-	50+
Import Schedules	3	Unlimited	Unlimited
Data Refresh Rate	Daily	Hourly	Hourly
Data Snapshots	-	Yes	Yes
Query Tables	3	Unlimited	Unlimited
Formula Engine	Yes	Yes	Yes
Advanced Data Preparation	-	-	Yes
BUSINESS APP CONNECTORS			
ME ServiceDesk Plus	Yes	Yes	Yes
ME SupportCenter Plus	Yes	Yes	Yes
ALL OTHRE CONNECTORS	-	Yes	Yes
AUGMENTED ANALYTICS			
Predictive Analytics	Yes	Yes	Yes
What-if Analysis	Yes	Yes	Yes
Auto Analysis	Yes	Yes	Yes
Conversational Analytics	-	Yes	Yes

Zia Insights	-	-	Yes
Data Alerts	-	20	100
COLLABORATION			
Fine-grained access control	Yes	Yes	Yes
Analytics Portal	-	Add-on	Add-on
Make Public	Yes	Yes	Yes
Private Links	-	15	Unlimited
Schedule Emails	-	20	100
Commenting	Yes	Yes	Yes
Data Storytelling	-	Advanced	Advanced
Large Screen Display	Yes	Yes	Yes
Mobile Apps	Yes	Yes	Yes
GOVERNANCE & ADMINISTRATION			
All Governance & Administration Features	-	Yes	Yes
EXTENSIBILITY			
REST APIs for Integration	-	Yes	Yes
API Units	1000 /day	20000 /day	100000 /day
Logo Rebranding	-	Yes	Yes
Export as Template	Yes	Yes	Yes
5x Performance	-	-	Yes

Support plans

	Basic	Classic	Premium	Enterprise
SERVICES				
Knowledge base	yes	yes	yes	yes
Community forums	yes	yes	yes	yes
Email support	yes	yes	yes	yes
Customer portal	yes	yes	yes	yes
Live chat	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Toll-free support	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Remote assistance	-	-	yes	yes
Customer Relationship Manager	-	-	yes	yes
Technical Account Manager	-	-	-	yes
Product Training	-	-	-	yes
First Response Time	24 Hours	10 Hours	3 Hours	1 Hour
Cost	-	Free	20% of License fee	25% of License fee
ELIGIBILITY				
Based on Edition	Free edition	All paid editions	All paid editions	All paid editions

10/24/2021

Based on Number of users	-	-	Min. 25 Users	Min. 50 Users
Based on Subscription period	-	Annual or monthly	Annual	Annual