



Zoho Survey - Plan Comparison

	FREE	PLUS	PRO	ENTERPRISE
PRICING				
Monthly Pricing (billed annually)	Free	\$25	\$35	\$75
Monthly Pricing (billed monthly)	Free	\$35	\$49	\$109
ENTERPRISE FEATURES				
Users	1 user	1 user	1 user	1 admin + 2 users
User Add-on (billed annually)	-	-	-	\$10 per month
User Add-on (billed monthly)	-	-	-	\$15 per month
Department Creation	-	-	-	✓
User Management	-	-	-	✓
BASICS				
Surveys	Unlimited	Unlimited	Unlimited	Unlimited
Number of Questions	10 questions/survey	Unlimited	Unlimited	Unlimited
Number of Responses (billed annually)	100 responses/survey	Unlimited	Unlimited	Unlimited
Number of Responses (billed monthly)	100 responses/survey	3000 responses/month	5000 responses/month	7000 responses/month
In-mail Surveys	✓	✓	✓	✓
iOS and Android	✓	✓	✓	✓
SURVEY CREATION				
Survey Builder in 26 Languages	✓	✓	✓	✓
250+ Templates	✓	✓	✓	✓
Question Types	All	All	All	All
Pagination	✓	✓	✓	✓
Label, Title, and Number	✓	✓	✓	✓
Embed Video	✓	✓	✓	✓
Embed Call Link	✓	✓	✓	✓
Mandatory Questions	✓	✓	✓	✓
Answer Validation	✓	✓	✓	✓
Randomize Answer Choices	✓	✓	✓	✓

Question Randomization	-	✓	✓	✓
Export as PDF	✓	✓	✓	✓
Print Survey	-	✓	✓	✓
ADVANCED SURVEY CREATION				
Question Logic	-	✓	✓	✓
Page Logic	-	✓	✓	✓
End Page Logic	-	✓	✓	✓
Auto Fill	-	✓	✓	✓
Piping Logic	-	-	✓	✓
Scoring	✓	✓	✓	✓
Custom Variable	-	-	✓	✓
Respondent Variable	-	✓	✓	✓
Translate Survey to 76 Languages	-	-	✓	✓
Translate Reports	-	-	✓	✓
Send Email Notifications	-	-	✓	✓
Trigger Functions	-	-	✓	✓
Track survey	-	✓	✓	✓
SURVEY BRANDING				
Complete Survey Design Customization	-	✓	✓	✓
Custom Favicon	-	-	✓	✓
White Label Survey	-	-	✓	✓
Custom End Page	-	✓	✓	✓
Add Logo	-	✓	✓	✓
Remove Zoho Footer	-	✓	✓	✓
RESPONSE COLLECTION				
Embed Survey in Website	✓	✓	✓	✓
Purchase Responses	-	✓	✓	✓
Pop-up surveys	✓	✓	✓	✓
Disqualify Respondents	-	✓	✓	✓
Anonymous Responses	-	✓	✓	✓

Remove IP address	-	✓	✓	✓
Email Distribution	-	Up to 60000/month	Up to 80000/month	Up to 100000/month
HTTPS Encryption	✓	✓	✓	✓
Share on Social	✓	✓	✓	✓
QR Code for Surveys	✓	✓	✓	✓
Collect Responses Offline	-	✓	✓	✓
Kiosk + Auto Upload Mode in Offline Surveys	-	✓	✓	✓
Number of Offline Devices	-	Unlimited	Unlimited	Unlimited
Spam Protection	-	✓	✓	✓
Password Protection	✓	✓	✓	✓
Set Survey End Date	✓	✓	✓	✓
Limit Number of Responses	✓	✓	✓	✓
Number of Collectors	Unlimited	Unlimited	Unlimited	Unlimited
SURVEY REPORTS AND ANALYTICS				
Real-time Responses	✓	✓	✓	✓
Custom Report	-	✓	✓	✓
Trend Report	Default	Custom	Custom	Custom
Cross-tab Reports	-	✓	✓	✓
Filters	Default	Custom	Custom	Custom
Turf Analysis	-	✓	✓	✓
Sentiment analysis	-	✓	Yes	✓
Print Reports	-	✓	✓	✓
Export in XLS and CSV	-	✓	✓	✓
Export in SPSS	-	-	✓	✓
Download Chart	-	✓	✓	✓
View Respondent's IP	✓	✓	✓	✓
Download Report as PDF	-	✓	✓	✓
COLLABORATION				
Share Survey	-	✓	✓	✓
Invite Reviewers	-	✓	✓	✓
Share Report	-	✓	✓	✓

Share Survey Preview	-	✓	✓	✓
INTEGRATIONS				
Zoho CRM	-	-	✓	✓
Zoho Campaigns	✓	✓	✓	✓
MailChimp	✓	✓	✓	✓
Google Sheets	-	-	✓	✓
Zoho SalesIQ	-	-	✓	✓
Zoho Sheet	-	✓	✓	✓
URL callback notifications (webhook)	-	-	✓	✓
Tableau	-	-	✓	✓
Slack	-	Integration excluding notification	✓	✓
Shopify	-	✓	✓	✓
Eventbrite	-	✓	✓	✓
Zendesk	-	✓	✓	✓
Facebook	✓	✓	✓	✓
GSuite Marketplace	✓	✓	✓	✓