

Service Specific Subprocessors

Entity Name	Purpose	Location of Processing	Applicable Services
Amazon Simple Email Service (SES)	Sending emails to multiple persons simultaneously To provide content delivery network to improve speed of data transmission	US-East	Zoho Survey
Amazon Web Services(CDN)	Sending text messages to individuals, or multiple persons simultaneously		Zoho PageSense
BulkSMS	Sending text messages to individuals, or multiple persons simultaneously		Site24x7, ManageEngine AlarmsOne, ManageEngine MDMCloud
Clickatell	Sending text messages to individuals, or multiple persons simultaneously		Site24x7, ManageEngine AlarmsOne, Zoho Desk, ManageEngine MDMCloud, ManageEngine ADSelfServicePlus
CLX Communications	To communicate Two Factor Authentication (TFA) information To parse CVs, resume or other candidate information		Zoho Accounts
Daxtra	To deliver hard copies of commercial US documents	Singapore	Zoho Recruit
Easy Post			Zoho Inventory
Google	To carry out		Zoho Creator, Zoho Survey,

Translate	translation between different languages	Zoho SalesIQ, Zoho Desk
Litmus	Campaigns output in US-EAST various browsers	Zoho Campaigns
OpenTok	To conduct & enhance real-time video processing services.	Zoho ShowTime
Postal Methods	copies of commercial US documents.	Zoho Invoice, Zoho Books, Zoho Inventory
RouteMobile	To deliver hard	Site24x7
RouteMobile	Sending text messages to individuals, or multiple persons simultaneously	Site24x7
RouteMobile	To communicate Two Factor Authentication (TFA) information	Site24x7
TeleSign	Sending text messages to individuals, or multiple persons simultaneously	Zoho Accounts
Twilio	To provide in-bound dialling services	Site24x7, ManageEngine AlarmsOne
Voxbone	To fetch bank transactions statements	Belgium, Germany, Hong Kong, USA
Yodlee		Zoho Books, Zoho Expense