

Service Specific Subprocessors

Entity Name	Purpose	Location of Processing	Applicable Services
Amazon Simple Email Service (SES)	Sending emails to multiple persons simultaneously	US-East	Zoho Survey
Amazon Web Services(CDN)	To provide content delivery network to improve speed of data transmission		Zoho PageSense
BulkSMS	Sending text messages to individuals, or multiple persons simultaneously		Site24x7, ManageEngine AlarmsOne, ManageEngine MDMCloud
Clickatell	Sending text messages to individuals, or multiple persons simultaneously		Site24x7, ManageEngine AlarmsOne, Zoho Desk, ManageEngine MDMCloud, ManageEngine ADSelfServicePlus
CLX Communications	To communicate Two Factor Authentication (TFA) information		Zoho Accounts
Daxtra	To parse CVs, resume or other candidate information	Singapore	Zoho Recruit
Easy Post	To deliver hard copies of commercial US documents		Zoho Inventory
Google	To carry out		Zoho Creator, Zoho Survey,

Translate	translation between different languages To preview Zoho		Zoho SalesIQ, Zoho Desk
Litmus	Campaigns output in various browsers To conduct & enhance real-time video processing services.	US-EAST	Zoho Campaigns
OpenTok	To deliver hard		Zoho ShowTime
Postal Methods	copies of commercial documents. Sending text messages to individuals, or multiple persons simultaneously	US	Zoho Invoice, Zoho Books, Zoho Inventory
RouteMobile	To communicate Two Factor Authentication (TFA) information		Site24x7
TeleSign	Sending text messages to individuals, or multiple persons simultaneously		Zoho Accounts
Twilio		US-East-1	Site24x7, ManageEngine AlarmsOne
Voxbone	To provide in-bound dialling services	Belgium, Germany, Hong Kong, USA	Zoho Meeting
Yodlee	To fetch bank transactions statements	US	Zoho Books, Zoho Expense