



Training Agenda

About

The Qntrl training course is aimed at imparting workflow and automation concepts in Qntrl. We will go through an introduction to get familiarized with the terminologies and concepts, then we will proceed to take up a problem statement which will be applied to different settings where we incrementally raise the complexity of the workflow and the features used to better suit the environment. We will end the course with a session focused on the developer side, on building extensions using Sigma.

Who it is for:

The course is tailor made for partners , system administrators or Business Orchestrators who are responsible for setting up workflows and automations in the organization.

Specific Objectives:

- To provide an introduction to workflow and automation concepts.
- To implement a workflow based on a real life use case.
- Learn how to apply the concepts to different scale and environments.
- To provide an introduction to Sigma.
- Understand how to build extensions that work seamlessly with Qntrl using Sigma.



POINTS TO BE NOTED DURING THE SESSION

Any in-depth clarification on specific topic will be addressed by our team in the Q&A session. It can be managed through our support follow up too.

Doubts or clarifications on topics covered will be addressed as a quick recap at the end of the session.

Every trainee will be given a chance to raise questions with the trainer and will be answered individually.

Introduction to Qntrl

- What is business orchestration?
- Why is it the need of the hour?
- How can Orchestly help with it?
- So is Orchestly a BPM?

Areas of Application

- Sneak peek into the customer base.



Demo-Problem Statement

A brief description of the problem statement which is an order management process. In the following session, we will take a look at how three different organizations run their order management process according to their size and needs.

Small-sized businesses

First we'll see how a company or department with less than 20 users can use Qntrl to manage their orders. It's a simple process that ensures requestors are updated about their order status and that the request processors have all the info they need to fulfill the order requests.

Medium-sized businesses

Next, we'll see how we can implement this same order processing for an organization with say, 200 users. With scale, we'll need to address approvals, conditional processing, and SLAs to ensure that the requests are fulfilled on time. We'll also see how the work can be assigned to teams dynamically, automate those stages that don't require human intervention, create personalized and advanced reports, and enable role-based accessibility.



Enterprises

Finally, we'll implement the order management system for a large organization (1000+ users). We'll see how we can address the implicit rules that a company of this size forms as it grows. For example, an expense code or a project code might be required for order requests, multiple vendors might supply to the firm, information from vendor's inventories might need to be pulled or pushed into other systems using custom functions, webhooks and widgets.

Question and answer session

Advanced developer tutorial

- What is an Extension?
- Available placeholders in orchestly to build extension.
- When and where to use extensions.

Orchestly extensions using Sigma

- How to build a sample extension using Sigma?
- Introduction to Orchestly SDK
- Zoho Connectors and its usage in building extension.

