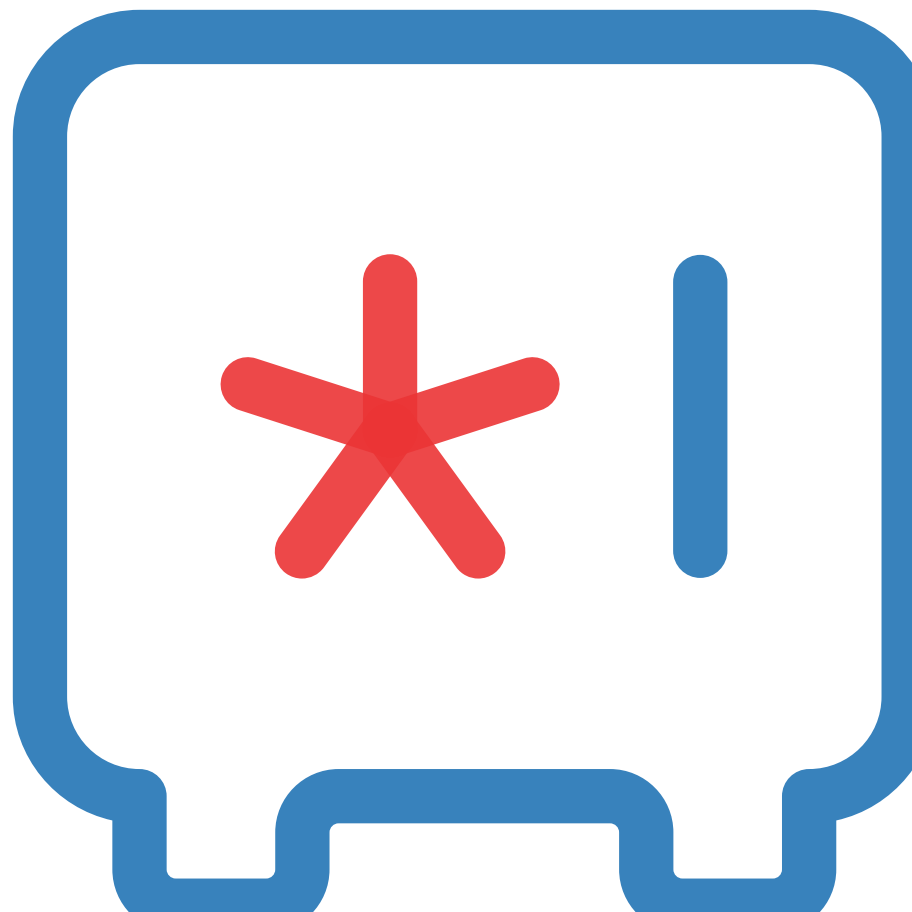




# One-to-One Training Agenda



## About

This course offers fundamental and advanced configuration training for new Zoho Vault admins and super admins. Through this course, you will gain a clearer picture of the functions in Zoho Vault and learn how to customize your enterprise vault to suit your business.

## Who it is for?

Organization admins who are responsible for the setup, configuration, and maintenance of their enterprise's Zoho Vault.

**Duration: One Day | 5 Hours**

**Basics + Advanced features**

## Module 1: User Management

- Adding new users
- Provisioning users (from AD, GSuite, Office 365, and Okta)
- Creating user groups
- Updating user roles



## Module 2: Password Management

- Adding passwords manually
- Importing passwords (from browsers, CSV or TSV files, and other password managers)
- Creating custom categories
- Setting password classifications
- Creating folders
- Sharing passwords and folders
- Sharing passwords with third parties

## Module 3: Automating Authentication

- Configuring passwordless authentication with single sign-on (SSO)
- Enabling auto login and password autofill
- Configuring browser extension settings
- Configuring mobile app settings



## Module 4: Basic Security Settings

- Enforcing multi-factor authentication
- Analyzing Password Assessment Scores (dashboard reports)
- Creating a customized password policy
- Setting up fine-grained controls
- Nominating emergency contacts

## Advanced Security Settings

- Setting up password access control (for shared passwords)
- Filtering access based on IPs
- Creating custom security alerts (for admins)
- Enabling password reset alerts
- Acquiring business passwords from employees

## Module 5: Audits and Reports

- Understanding real-time audits
- Analyzing user reports



## Module 6: Integrations

- Zoho App Integrations (Mail, Desk, Projects, and Flow)
- SIEM Integration (Loggly, Logz.io, Rapid7, Sematext, Sumo Logic, and Timber)
- Cloud Backup (Amazon S3, Box, DropBox, Google Drive, OneDrive, and Zoho WorkDrive)
- Help desk integration (JIRA, Manage Engine ServiceDesk Plus, Service Now, Zendesk, and Zoho Desk)

## Module 7: Off-site support

- Offline access
- Exporting passwords

## Personalization

- Rebranding your vault
- Customizing themes
- Setting a privacy policy

