Zoho SalesIQ - Plan Comparison

	FREE	BASIC	PROFESSIONAL	ENTERPRISE
PRICING				
Billed Annually	Free	£5.6 /month	£10.2 /month	£16 /month
Billed Monthly	Free	£8	£14	£20
FEATURES				
Operator seats included	3	1	1	1
Brands	1	1	1	1
BRANDING				
Company favicon	-	✓	✓	✓
Company logo	-	✓	✓	✓
FOR OPERATORS				
Roles and permissions	✓	✓	✓	✓
Chat volume per month	100	1000	Unlimited	Unlimited
Departments	1	3 + (number of brand purchased x 3)	5 + (number of brand purchased x 3)	25 + (number of brand purchased x 3)
Proactive chat trigger rules	-	3	10	100
Chat routing rules	-	3	10	100
Visitor routing rules	-	3	10	25
Block IP	-	-	✓	✓
Profanity Management	-	-	-	10 libraries
Chat translation	-	-	-	✓
Chat transfer	-	✓	✓	✓
Group chat with customers	-	✓	✓	✓
Chat history	30 days	Unlimited	Unlimited	Unlimited
Concurrent chat limit	✓	✓	✓	✓
Brand-specific business hours	-	✓	✓	✓
Department based email configuration	-	-	✓	✓
Email templates	-	25	50	Unlimited
Company profile enrichment using Zia	-	-	-	✓

Operator chat monitoring	-	-	✓	✓
WEBSITE VISITOR TRACKING				
Live tracking dashboard	✓	✓	✓	✓
Number of visitors tracked per month	10K	50K	100K	200K
Lead scoring rules	-	25	25	100
Company scoring rules	-	25	25	100
CHATBOTS				
Custom chatbots	-	1	5	10
Answer BotZia	-	-	-	✓
PEOPLE				
Visitors	✓	✓	✓	✓
Contacts	✓	✓	✓	✓
Company	-	✓	✓	✓
Export People data	-	-	✓	✓
FOR YOUR CUSTOMERS				
Offline messaging	✓	✓	✓	✓
Visitor-side chat history	-	✓	✓	✓
Reopen a chat	-	✓	✓	✓
Credit card masking	✓	✓	✓	✓
MEDIA				
File sharing	✓	✓	✓	✓
Click to call	-	✓	✓	✓
Screensharing	-	✓	✓	✓
RESOURCES				
Articles	-	100	1000	Unlimited
FAQs	-	50	1000	Unlimited
UAQ	-	-	-	✓
Canned replies	25	25	1000	5000
Small talks	-	-	-	10
Business terms	-	-	-	✓
CHANNELS				

Website	✓	✓	✓	✓
Mobile app	✓	✓	✓	✓
Email Signature	-	✓	✓	✓
Telegram	-	-	✓	✓
CUSTOM TOOLS				
Widgets	-	-	30	50
Brand-specific widgets	-	-	3	5
Form controller	-	-	10	100
Admin webhooks	-	-	-	3
Data webhooks	-	-	-	10
REPORTS				
Daily reports	✓	✓	✓	✓
Weekly stats	-	-	✓	✓
Monthly stats	-	-	✓	✓
PLUGINS				
Wordpress	✓	✓	✓	✓
OpenCart	✓	✓	✓	✓
Joomla	✓	✓	✓	✓
Drupal 7	✓	✓	✓	✓
Drupal 8	✓	✓	✓	✓
OSCommerce	✓	✓	✓	✓
Cs-cart	✓	✓	✓	✓
Magento	✓	✓	✓	✓
WooCommerce	✓	✓	✓	✓
PrestaShop	✓	✓	✓	✓
Sharepoint	✓	✓	✓	✓
Facebook	✓	✓	✓	✓
INTEGRATIONS				
Zoho CRM	✓	✓	✓	✓
Zoho Desk	✓	✓	✓	✓
Zoho Assist	✓	✓	✓	✓

Zoho Analytics	-	-	✓	✓
Zoho Campaigns	✓	✓	✓	✓
MailChimp	-	✓	✓	✓
Zendesk	-	✓	✓	✓
Salesforce CRM	-	✓	✓	✓
ClearBit	-	✓	✓	✓
Leadberry	-	✓	✓	✓
Cloud telephony and PBX	-	-	-	✓
DESKTOP APPS	✓	✓	✓	✓
OPERATOR MOBILE APP	✓	✓	✓	✓
APPLE TV APP	-	-	Access on 10 devices	Access on 100 devices

Customize your plan with optional add-ons

Add-ons

Price/month billed monthly

Price/month billed annually
Brand£16£12.8
Custom chatbot£8£6.42
Additional visitor tracking (visitors/month)
100K
200K
500K
1M
2M
5M
£82
£164
£288
£411
£616
£822
£72
£144
£252
£360
£504

£720