

Admin Implementation

Checklist

Enable **visitor tracking** and **live chat** on your website

Customize the **chat widget** and **window** according to the website design

Set-up your company profile and **business hours**

Invite **operators** (colleagues) to assist visitors

Add **departments** (segments) to categorize the

Schedule visitor list to the sales teams

Schedule visitor, operator, and website **reports**

Configure your **portal settings** and emails

Deploy **Chatbots** to offload the operators

Score the visitor's activities on the site

Automate **visitor engagement** on the website

Automate routing **visitors** and **chats** to operators
Include

Add **Knowledge base** to live chat window

Using any other third-party software then integrate them with SalesIQ

Add SalesIQ - **Mobilisten** to your mobile application