

# Zoho Creator - Plan Comparison

## Applications

	Free <a href="#">SIGN UP</a>	Professional <a href="#">START FREE TRIAL</a>	Ultimate <a href="#">START FREE TRIAL</a>
<b>PRICING</b>			
Billed Annually	-	USD 25 /user/month	USD 400 /month
Billed Monthly	-	USD 37 /user	Available only in yearly plan
Users	1	Flexible	10
Additional User Cost	-	USD 25	USD 25
<b>ESSENTIALS</b>			
Apps	1	5	Unlimited
Design apps for the Web Mobile and Tablet	Yes	Yes	Yes
Form Builder	Yes	Yes	Yes
Report Builder	-	Yes	Yes
Page Builder	Yes	Yes	Yes
Sharing	-	Yes	Yes
Themes and Layouts	Yes	Yes	Yes
Zoho Creator app for iOS/Android	Yes	Yes	Yes
<b>DATA COLLECTION AND ADMINISTRATION</b>			
Basic Fields	Yes	Yes	Yes
Advanced Fields	-	Yes	Yes
AI fields	-	Prediction fields - 30 Other AI fields - Unlimited	Prediction fields - 100 Other AI fields - Unlimited
Records	1000	50000/user	250000/user
Storage	250 MB	5 GB /user	25GB/user
Export	Yes	Yes	Yes
Schema builder	Yes	Yes	Yes
Widgets	-	Yes	Yes
Record comments	-	Yes	Yes
Offline Access on Mobile App	-	Yes	Yes
<b>NOTIFICATIONS AND SCHEDULES</b>			
Email Notifications	50 emails/day	500/user/day	2500/user/day
Schedules	-	600 /user/month	3000 /user/month

SMS	-	Yes	Yes
Push Notification	-	Yes	Yes
<b>WORKFLOW BUILDER</b>			
Workflow rules and actions	Yes	Yes	Yes
In-built approvals	Yes	Yes	Yes
Deluge scripting	5000 statements	10000 statements	50000 statements
Cloud Functions	-	200 calls/user/day (Maximum 20000 calls/day)	500 calls/users/day (Maximum 50000 calls/day)
<b>CUSTOMIZATION FOR iOS/ANDROID DEVICES</b>			
App themes	Yes	Yes	Yes
Custom Navigation	Yes	Yes	Yes
Custom Layouts	Yes	Yes	Yes
Custom touch controlled gestures and actions	Yes	Yes	Yes
Native feature support	Yes	Yes	Yes
<b>ORGANISATION-LEVEL FEATURES</b>			
Multi Language	-	Yes	Yes
Manual Backup	-	Yes	Yes
Audit Trail	Yes	Yes	Yes
Permissions	-	50 permission sets/app	250 permission sets/app
Roles	-	200 /app	1000/app
Developer Sandbox	-	Yes	Yes
Scheduled Backup	-	Yes	Yes
Domain Restriction	-	Yes	Yes
Domain Authentication	-	5	25
Sender Email	-	100	500
<b>CUSTOMER-LEVEL FEATURES</b>			
Website Embed/ Perma Link	-	50	250
Payment Gateway*	-	Yes	Yes
Portal	-	Free upto 3 users additional users available as add-ons	Free upto 3 users additional users available as add-ons
Portal Permission Sets	-	50/app	250/app
SAML Authentication for portal logins	-	-	Yes
Custom Domain for portal	-	-	Yes
Download and publish rebranded mobile apps*	-	-	Yes
Private App Store (Zoho MDM)	-	-	Yes
Premium Support	-	Add-on	Free for a minimum purchase of 100 users
<b>CUSTOM INTEGRATIONS</b>			
External Calls (includes webhooks and integration tasks)	-	500 /user /day	2500 /user/day

Developer API	250 /day	1000 /user /day	5000 /user/day
<b>IN-BUILT INTEGRATIONS</b>			
PayPal	-	Yes	Yes
Box	Yes	Yes	Yes
Dropbox	Yes	Yes	Yes
GDrive	Yes	Yes	Yes
OneDrive	Yes	Yes	Yes
Zoho Docs	Yes	Yes	Yes
Wordpress	Yes	Yes	Yes
iCal Feed	-	Yes	Yes
Intuit Quickbooks	-	Yes	Yes
Salesforce	-	Yes	Yes
Google Calendar	-	Yes	Yes
Zoho Books	-	Yes	Yes
Zoho Chat	-	Yes	Yes
Zoho Connect	-	Yes	Yes
Zoho CRM	-	Yes	Yes
Zoho Desk	-	Yes	Yes
Zoho Invoice	-	Yes	Yes
Zoho Recruit	-	Yes	Yes
Zoho Reports	-	Yes	Yes
Zoho Subscriptions	-	Yes	Yes

## Integration Flow

	Free	Professional	Ultimate
	<a href="#">SIGN UP</a>	<a href="#">START FREE TRIAL</a>	<a href="#">START FREE TRIAL</a>
<b>LIMITS</b>			
No. of Flows	5	20	100
No. of tasks (per month)	100 /month	600 + 200 /user /month	3000 + 1000 /user/month
Polling frequency (minutes)	15	5	5
History (Days)	30	90	90
<b>FEATURES</b>			
Base Apps	Yes	Yes	Yes
Premium Apps	-	Yes	Yes

Logic & Utilities	Yes	Yes	Yes
Custom Functions	-	Yes	Yes
Test and Debug	Yes	Yes	Yes
Versions	-	Yes	Yes
Manual Rerun	-	Yes	Yes
Auto Rerun	-	Yes	Yes

## BI & Analytics

<b>ESSENTIALS</b>			
Viewers	-	Add-on	Add-on
Records/Rows	10K Rows	1M + 100000 /user	5M + 100000 /user
Reports & Dashboards	Unlimited	Unlimited	Unlimited
75+ Visualization Options	Yes	Yes	Yes
Pre-built Reports	-	Yes	Yes
Workspaces	5	10	Unlimited
<b>DATA INTEGRATION &amp; PREPARATION</b>			
Cloud Drives	Yes	Yes	Yes
Files & Feeds	Yes	Yes	Yes
Relational Databases	Yes	Yes	Yes
Cloud Databases	Yes	Yes	Yes
Import from Email	-	Yes	Yes
Business Apps Connectors	-	-	50+
Import Schedules	3	Unlimited	Unlimited
Data Refresh Rate	Daily	Hourly	Hourly
Data Snapshots	-	Yes	Yes
Query Tables	3	Unlimited	Unlimited
Formula Engine	Yes	Yes	Yes
Advanced Data Preparation	-	-	Yes
<b>BUSINESS APP CONNECTORS</b>			
ME ServiceDesk Plus	Yes	Yes	Yes
ME SupportCenter Plus	Yes	Yes	Yes
ALL OTHRE CONNECTORS	-	Yes	Yes
<b>AUGMENTED ANALYTICS</b>			
Predictive Analytics	Yes	Yes	Yes
What-if Analysis	Yes	Yes	Yes
Auto Analysis	Yes	Yes	Yes
Conversational Analytics	-	Yes	Yes

Zia Insights	-	-	Yes
Data Alerts	-	20	100
<b>COLLABORATION</b>			
Fine-grained access control	Yes	Yes	Yes
Analytics Portal	-	Add-on	Add-on
Make Public	Yes	Yes	Yes
Private Links	-	15	Unlimited
Schedule Emails	-	20	100
Commenting	Yes	Yes	Yes
Data Storytelling	-	Advanced	Advanced
Large Screen Display	Yes	Yes	Yes
Mobile Apps	Yes	Yes	Yes
<b>GOVERNANCE &amp; ADMINISTRATION</b>			
All Governance & Administration Features	-	Yes	Yes
<b>EXTENSIBILITY</b>			
REST APIs for Integration	-	Yes	Yes
API Units	1000 /day	20000 /day	100000 /day
Logo Rebranding	-	Yes	Yes
Export as Template	Yes	Yes	Yes
5x Performance	-	-	Yes

## Support plans

	Basic	Classic	Premium	Enterprise
<b>SERVICES</b>				
Knowledge base	yes	yes	yes	yes
Community forums	yes	yes	yes	yes
Email support	yes	yes	yes	yes
Customer portal	yes	yes	yes	yes
Live chat	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Toll-free support	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Remote assistance	-	-	yes	yes
Customer Relationship Manager	-	-	yes	yes
Technical Account Manager	-	-	-	yes
Product Training	-	-	-	yes
First Response Time	24 Hours	10 Hours	3 Hours	1 Hour
Cost	-	Free	20% of License fee	25% of License fee
<b>ELIGIBILITY</b>				
Based on Edition	Free edition	All paid editions	All paid editions	All paid editions

10/24/2021

Based on Number of users	-	-	Min. 25 Users	Min. 50 Users
Based on Subscription period	-	Annual or monthly	Annual	Annual