Zoho Cliq Competitor Comparison

Features	Cliq	slack
Security		
SSL Encryption	✓ Yes	✓ Yes
Two-factor Authentication	✓ Yes	✓ Yes
SAML Based Single Sign On (SSO)	✓ Yes	✓ Yes
Messaging Space		
Channels (Organization, Team, Personal)	✓ Yes	✓ Yes
Multi-team Channels	✓ Yes	✓ Yes
Individual Channel Permissions	✓ Yes (Paid)	✓ Yes (Only posting permissions/Paid)
Chat storage (Unlimited Messages)	✓ Yes	✓ Yes
Mark a chat as unread	✓ Yes	✓ Yes
Edit Message	✓ Yes	✓ Yes
Delete Message	✓ Yes	✓ Yes
Read Receipts	✓ Yes (Beta)	✗ No
Star/ Favorite Messages	✓ Yes	✓ Yes
Mention a user	✓ Yes	✓ Yes
Group mentions	✓ Yes	✓ Yes
Fork Chat	✓ Yes	✗ No
Threaded Conversations	✓ Yes	✓ Yes

Features	Cliq	slack
Multipane View (Engage in more than 1 chat at a time)	✓ Yes	✗ No
Pin/Favorite Messages in a Chat	✓ Yes	✓ Yes
Pin/Favorite Chats	✓ Yes	✓ Yes
Searchable chat history	✓ Yes	✓ Yes
Advanced search with search tags	✓ Yes	✓ Yes
Search for users with their name, department, designation	✓ Yes	✗ No
Chat off record	✓ Yes	✗ No
Chat with users who're outside your organization	✓ Yes (5 external channels per user license)	✓ Yes (Paid)
File Sharing and Storage		
File Sharing	✓ Yes	✓ Yes
Media Gallery	✓ Yes (Beta)	✓ Yes
File Storage Capacity	✓ Yes (100GB per user)	✓ Yes (100GB per user/Standard Plan)
Audio, Video Collaboration		
1:1 Audio Calls	✓ Yes	✓ Yes
1:1 Video Calls	✓ Yes	✓ Yes
Screen Sharing	✓ Yes	✓ Yes (Paid)
Interactive Screen Sharing with Annotation	✗ No	✓ Yes (Paid)
Video Streaming (Live video broadcasting)	✓ Yes	✗ No
Group Calling (Audio, Video)	✓ Yes 18 participants 9 participants	✓ Yes
Scheduled Meetings	✓ Yes (Schedule meeting for a chat or for a list of participants)	✗ No

Features	Cliq	slack
Remote Working Capabilities		
Check-in and check-out	✓ Yes	✗ No
Auto status updates based on your activity	✓ Yes	✗ No
Department View (See your team mates who're available at work, busy in a discussion)	✓ Yes	✗ No
Live Video Feed	✓ Yes	✗ No
User Availability and Time Tracking Reports	✓ Yes	✗ No
Task & Event Management		
Reminders	✓ Yes	✓ Yes
Event Scheduling	✓ Yes (With AI Zia)	✓ Yes
Default Calendar Sync	✓ Yes	✓ Yes
Integrations		
Service Integrations (Zoho & Third party apps)	✓ Yes (Available as a free plugin across all Zoho Apps *)	✓ Yes
Developer Tools		
Build your own applications (Commands, Bots, Message Actions, Schedulers)	✓ Yes	✓ Yes
In-built developer platform	✓ Yes	✓ Yes
Admin Capabilities		
Org directory with departments and designations	✓ Yes	✗ No
Module level granular permissions	✓ Yes	✗ No
Roles, rebranding & customization	✓ Yes	✗ No
Custom Domain	✓ Yes	✓ Yes
Message Export (Export conversations including 1-1 chats)	✓ Yes	✓ Yes (Paid)
Enterprise Mobility Management	✓ Yes	✗ No

Features	Cliq	slack
Personalization		
Themes	✓ Yes	✓ Yes
Rearrange left pane	✓ Yes	✓ Yes
Notification preferences	✓ Yes	✓ Yes
Apps		
Mobile Apps (iOS, Android)	✓ Yes	✓ Yes
Desktop Client (Mac OS, Windows, Linux, Fedora)	✓ Yes	✓ Yes
Support		
Phone	✓ Yes	Not Mentioned
Email	✓ Yes	✓ Yes
Live Chat	✓ Yes	✗ No

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