



Zoho Bookings - Plan Comparison

	FREE	BASIC	PREMIUM
PRICING			
Billed annually		£4.8/staff/month	£7.2/staff/month Add resources at £7.2/month 3 workspaces included Add workspaces at £9.6/month
Billed monthly		£6.4/staff/month	£9.6/staff/month Add resources at £9.6/month 3 workspaces included Add workspaces at £12/month
BOOKINGS			
Customers	Unlimited	Unlimited	Unlimited
Services	Unlimited	Unlimited	Unlimited
Workspaces	1	1	3 (More as add-on)
Calendar connections per staff	1	2	6
One-on-one service booking	✓	✓	✓
Recurring group events (classes, workshops, etc)	-	-	✓
Book resources (rooms, equipment etc)	-	-	✓
Hall booking	-	-	✓
Online meetings	✓	✓	✓
GoToMeeting integration (using Zoho Flow)	✓	✓	✓
New Over 2000 app integrations with Zapier	-	✓	✓
Online bookings for your customers	✓	✓	✓
Manual bookings for you	✓	✓	✓
Easy canceling & rescheduling	✓	✓	✓
Two-way calendar sync - Zoho, Google, O365/Outlook.com	✓	✓	✓
Update Outlook calendar (using Zoho Flow)	✓	✓	✓

NOTIFICATIONS AND REMINDERS			
Text reminders and notifications	-	-	✓
Automatic confirmation, reminder, and cancelation emails	✓	✓	✓
Automatic notification of rescheduling by admin	✓	✓	✓
Customizable email notification templates	-	✓	✓
Send notifications from staff, admin, workspace or business email addresses	-	-	✓
Customizable text notification templates	-	-	✓
SMS gateway (Twilio, Clickatell, Hoiio, Nexmo, ScreenMagic, ClockWorkSMS)	-	-	✓
PERSONALIZE			
Portal sign-up for customers	-	-	✓
Booking page hosted in your domain	-	-	✓
Mobile apps for admin and staff	✓	✓	✓
Automatic time zone conversion for customers	✓	✓	✓
Collect notes on bookings	✓	✓	✓
Change in-app text	-	✓	✓
Add custom fields to booking form	✓	✓	✓
SALES, MARKETING, AND SUPPORT			
Zoho CRM sync	-	-	✓
Zoho Assist integration	-	-	✓
Online payments	-	-	✓
Add new appointments as subscribers in Mailchimp (using Zoho Flow)	✓	✓	✓
REPORTS			
Revenue reports	-	-	✓
Appointment reports	-	✓	✓
Staff reports	-	✓	✓
EXTEND AND INTEGRATE			

Build custom functions with script builder	-	-	✓
Extend Zoho Bookings with APIs	✓	✓	✓
Integration with Stripe, Paypal, RazorPay, Authorize.net, Forte	-	-	✓
ADMIN			
View client history	✓	✓	✓
Remove client data (protect client privacy)	✓	✓	✓
Set different service duration and buffer times	✓	✓	✓
Set prices for different services and staff	✓	✓	✓
TEAM MANAGEMENT			
Grant team access	-	✓	✓
Pooled availability for teams	-	✓	✓
Booking reassignment	-	✓	✓
BOOKING PAGE AND WEBSITE			
Redirect URL for booking page	-	✓	✓
Mobile-responsive booking page	✓	✓	✓
Brand color palette for booking page	-	✓	✓
Auto-translate booking page language	-	✓	✓
Disable booking page	✓	✓	✓
Embed the booking page on your website	✓	✓	✓
Customizable booking page. Display logo themes and layouts	-	✓	✓
Customizable booking links for staff, services, and workspaces	✓	✓	✓